

# Go Solutions Success Story: Glynn County Schools

*Embracing a Medicaid Solution That Cuts Down on the Paperwork*

## GLYNN COUNTY SCHOOLS AT A GLANCE:



### LOCATION

Brunswick, GA

### STUDENT TEACHER RATIO

16:1

### SYSTEM ENROLLMENT

13,164

### NUMBER OF SCHOOLS

16

### MEDICAID ELIGIBLE STUDENTS WITH A BILLABLE SERVICE

1232

## OVERVIEW



Glynn County Schools aim to provide a safe place for learning and creative teaching. The teachers and staff ensure academic success by working with parents and students to provide them with all the information and resources that they may need. Educators at Glynn County work to meet each and every students needs regardless of their education level or disability. "Our students deserve the opportunity to reach their maximum potential and it is our responsibility to help them. We must provide students with experiences that will lead to success," said Dr. Pam McKinnon, Director of Special Education Services & Supports at Glynn.

## GET TO KNOW OUR INTERVIEWEE



**Name:** Kelly Roberts

**Position:** Medicaid Clerk

**Length of time at Glynn:** 15 years

**Main job duties:** Gaining consent to bill Medicaid, making social security records request, maintaining the summary performance (SOP) transition contact sheet, and managing assistive technology at check in and check out

## CHALLENGE



### A Piling Paper Trail

"Prior to Go Solutions, there were a ton of binders and the District kept all of the papers that contained any information. The staff at the time constantly had to refer back to the paper trail, especially if there was an upcoming audit."

-Kelly Roberts, Medicaid Clerk



## SOLUTION



With no proper system in place, Glynn county made the move and implemented Go Solutions award-winning GoClaim™ module. The service documentation software, streamlines the Medicaid reimbursement process, delivers real-time special education staff utilization data, and helps Glynn County Schools make faster and better informed decisions.

### Success Starts With Training

"Glenelle [Go Solutions' Customer Success Manager] gave me the all necessities through an initial in-person training. It was easy, and she always answers when I call, which is a great thing!"

-Kelly Roberts

Glynn County Schools have been using Go Solutions for

**> 10 YEARS**

## Progress by Numbers

The below numbers reflect the amount paid for all billed therapy types.



**Get In Touch**



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