

Go Solutions Success Story: Marietta City Schools

Helping a Charter System Optimize Medicaid Reimbursements

GO AT A GLANCE

Go Solutions is committed to empowering school districts across the US with innovative solutions that positively impact student success and their school communities. From intervention to reimbursement and everything in-between, our IEP and Medicaid software and Medicaid billing team help ensure your district is maximizing participation in your State's Medicaid reimbursement program and is able to provide exceptional experiences for all students.

OVERVIEW

In 2008, Marietta City Schools (MCS) became one of Georgia's first Charter Systems. Today, the system includes 11 schools and remains focused on its mission of working with families and the community to prepare each student to maximize career, college, and life opportunities. With a diverse student population, the MCS Special Education Department is committed to providing "a free, appropriate public education, in the least restrictive environment, to each student with a disability in an effort to prepare the student for post-secondary education and/or employment and independent living."



"I have been working for Marietta City Schools for eight years as the Medicaid Coordinator. My job encompasses tasks such as sending out Plans of Care to obtain physician signatures, financial reporting among other duties. Go Solutions is such an amazing tool and easy to navigate. I'm able search for students who are Medicaid eligible, confirm parental consent, all by searching with the students' last name. Additionally, having access to necessary reports is a great plus!"

-Deanna Mitchell, Medicaid Coordinator



ABOUT MARIETTA CITY SCHOOLS

11



Schools in the charter system

8K+



Total Students

673



Medicaid Eligible Students

Benefits



Being Audit Ready

"I work on quarterly and annual financials along with any audits that come along the way. Go Solutions is great for record keeping and helps me make sure the claims we submit are proper so that I am prepared for any audits."

-Deanna Mitchell



24/7 Support

"The Go Solutions staff are always available to help. I get to the office at 7:30 am and I will just call or email any questions I have and they always get right back. It is quite incredible, if there is something they do not know, they will figure it out and get right back to me."

-Deanna Mitchell



Training

"It was nice that someone came down and trained all of the Physical Therapists, Occupational Therapists, and myself, in person. From there, any questions we had we would reach out to our Customer Success Manager and she would assist with whatever we needed."

-Deanna Mitchell



Optimizing Reimbursements

"I can easily look through caseloads to see any outstanding students that we did not receive parental consent for. With Go Solutions reporting feature I can pull the report and send it to all of our therapists to make sure everyone is staying on track."

-Deanna Mitchell

Go Solutions Helps Marietta City Schools Prepare For Free Care

Free Care Nursing Services allows local education agencies and school districts to be reimbursed for Nursing Services. In addition to IEPs/IFSPs, services can be reimbursed if they are prescribed and rendered on other medical plans of care if medical necessity has been established. This change took place in the fall of 2021 and has opened the doors for educators in Georgia to further opportunities for reimbursement.

"We signed up for Free Care in December and are on track to implement it at the start of 2023. We are very excited about getting started! There has been a lot to learn about Free Care and billing additional nursing services. Our top priority is making sure nothing falls through the cracks and that the billing is taken care of properly, we feel very lucky that our Customer Success Manager is always ready to help guide us!"

-Deanna Mitchell, Medicaid Coordinator